

Terms & Conditions

Effective 01st December 2025

Agreement & the Use of The Terms & Conditions

Welcome to our website. This website is operated by Amar Travel and Tours Sdn Bhd having its business address at 2nd Floor, No. 21 Jalan Kamunting, Off Jalan Dang Wangi, 50300 Kuala Lumpur with company's registration number [661080-X | KPL : 5523]. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy governs Amar Travel & Tours's relationship with you in relation to this website. If you disagree with any part of these terms and conditions, please do not use our website.

This Website is provided solely to assist customers in gathering travel information, determining the availability of travel-related goods and services, making legitimate reservations or otherwise transacting business with travel suppliers, and for no other purposes. The terms we, us, our and Amar Travel refers to Amar Travel and Tours Sdn Bhd while the term "you", refers to the customer visiting the Website and/or booking a reservation through us on this Website, or through our Customer Services Agents.

This Website is offered to you conditioned upon your acceptance without modification of all the terms, conditions, and notices set forth below (collectively, the 'Terms of Use' or 'Agreement'). Please read the terms of Use carefully. By accessing or using this Website, booking any travel products or services on this Website, or contacting our call Customer Services Agents, you agree that the Terms of Use then in force shall apply. If you do not agree to the Terms of Use, please do not use or make bookings through this Website or contact our Customer Services Agents. Amar Travel may at any time change these Terms of Use and your continued use of this Website is conditioned upon acceptance of the updated Terms of Use.

Use of Amar Travel Website

The use of this website is subjected to the following terms of use:

1. You are at least 18 years of age and in sound mind.
2. You are in legal capacity to create a legally binding obligation and document.
3. The website will be used in accordance with the Terms of Use
4. The website is only used to create or make a legitimate reservations or enquiries for you or for another person for whom you are legally authorized to act and you are to inform such other persons about the Terms of Use that apply to the reservations that you have made on their behalf, including all the terms and conditions imposed upon the booking.
5. All the information supplied by you on this website is true and accurate, current and complete
6. You understand and agree that Amar Travel retain the rights to deny the use of this Website and our services we offer at any time without notice and for any reason, including but not limited to, for violating of these Terms and Conditions.
7. This website uses cookies to monitor browsing preferences and if you do allow cookies, some information such as personal information may be stored by us for use by third parties i.e. Online Airlines, Hotel and Cruise Reservations but not limited to the above. You acknowledge that such information and materials may contain inaccuracies or errors and Amar Travel expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
8. Third party or other suppliers providing travel or other services through this Website are independent contractors and not agents or employees of Amar Travel and are not obliged for the acts, omissions, errors, breaches, representations or negligence of any suppliers or for any personal injuries, property damages, death, or expenses resulting there from. We also have no liability and will not make any refund in the event of any delay, cancellation, strike, overbooking, or other causes beyond their direct control and they have no responsibility for any additional expenses, delay, omissions, re-routing or acts of any government or authority.
9. The use of any information or materials on Amar Travel's website is entirely at your own risk which we shall not be held responsible or liable. It shall be your own responsibility to ensure that any products, services or information posted through this website meets to your specific requirements.

10. Amar Travel's website contains materials or information which is owned or licensed to us. Such information includes, but not limited to, the design, layout, look, appearance and graphics where reproduction is strictly prohibited other than those in accordance to our copyright notice which forms part of our terms and conditions.
11. All trademarks produced on this website is owned by Amar Travel and any unauthorized use may give rise for claim of damages and/or other offences.
12. This website may also include links to other websites. These links are provided for your convenience in providing relevant information to assist you in deciding your travel plans. Such provision does not signify our endorsement to these websites. We shall not be responsible or held liable for the contents of the linked websites.
13. The use of this website and any disputes arising out such use of this website is subjected to the Malaysian Law.

Prohibited Activities on Amar Travel Website

The content and information on this Website is proprietary to us or our suppliers and providers. While you may make limited copies of your travel itinerary (and related documents) for travel or services booked through this Website, you agree not to otherwise modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell or re-sell any information, software, products, or services obtained from or through this Website. Additionally, you agree not to:

1. Use this Website or its contents for any commercial purpose.
2. Make any speculative, false, or fraudulent reservation or any reservation in anticipation of demand.
3. Access, monitor or copy any content or information of this Website using any robot, spider, scraper or other automated means or any manual process for any purpose without our express written permission;
4. Violate the restrictions in any robot exclusion headers on this Website or bypass or circumvent other measures employed to prevent or limit access to this Website;
5. Take any action that imposes, or may impose, in our discretion, an unreasonable or disproportionately large load on our infrastructure which may create space constraint.

If your booking or account shows signs of fraud, abuse, or suspicious activity, Amar Travel may cancel any bookings associated with your name, email address, or account, and close any associated Amar Travel accounts. If you have conducted any fraudulent activity, Amar Travel reserves the right to take any necessary legal action and you may be liable for monetary losses to Amar Travel, including litigation costs and damages.

Supplier Rules & Restrictions

Additional terms & conditions of third party suppliers will apply to your reservation and purchase of travel-related goods & services. Please read these additional terms and conditions carefully. You agree to abide as imposed by them including, but not limited to, payment of all amounts when due and compliance with the third party supplier's rules and restrictions regarding availability and use of fares, products, or services. We reserve the right to cancel your booking if full payment is not received in a timely fashion. Some hotel suppliers may require you to present a credit card or cash deposit upon check-in to cover additional expenses during your stay. Such deposit is unrelated to any payment received by us for your hotel booking. You acknowledge that some third-party suppliers offering certain services and/or activities may require you to sign their liability waiver prior to participating in the service and/or activity they offer. You understand that any violation of any such supplier's rules and restrictions may result in cancellation of your reservation(s), in your being denied access to the applicable travel product or services, in your forfeiting any monies paid for such reservation(s), and/or in our debiting your account for any costs we incur as a result of such violation.

Private Policy

Kindly refer to our Private Policy Terms which also governs your use of the Website in order to understand our standard practices.

Fares, Prices & Conditions

You acknowledge and agree that your credit card will be charged by Amar Travel or our suppliers for which your booking is made including the applicable taxes and service fees.

Travel Destinations, Requirements & Restrictions

1. It is your responsibility to ensure that you meet all foreign entry requirements and that your travel documents, such as passports and visas (transit, business, tourist, and otherwise), are in order and any other foreign entry requirements are met.
2. Amar Travel may have no special knowledge regarding foreign entry requirements or travel documents. We strongly advise our customers to review travel prohibitions, warnings, announcements, and advisories issued by the relevant government authorities prior to booking travel to any international destinations.
3. **Passport and Visa:**
You must consult the relevant Embassy or Consulate for this information. Requirements may change and you should check for up-to-date information in good time before booking and departure. Amar Travel may assist to facilitate such information but we accept no liability if you are refused entry onto the flight or into any country due to failure on your part to carry the correct passport, visa or other documents required by any airline, authority or country, including countries you may just be transiting through. This includes all stops made by the aircraft even if you do not leave the aircraft or airport.
4. **Health:**
Amar Travel highly recommends for all customers to be inoculated prior to your travel and you should consult your doctor on current recommendations before you depart. It is your responsibility to ensure that you obtain the recommended inoculations, take all recommended medication and follow all medical advice in relation to your trip.
By offering travel products or services to a particular international destination, Amar Travel does not represent or warrant that travel to such destination or areas is advisable or without risk and is not liable for damages or losses that may result.

Disclaimer on Liability

The Information provided in the Products and Services which is published on this Website may not be free from errors including pricing errors. Amar Travel do not guarantee the accuracy of, and disclaim all liability for any errors or other inaccuracies relating to the information and description of the hotel, air, cruise, car and other travel products and services displayed on this Website (including, without limitation, the pricing, photographs, list of hotel amenities, general product descriptions, etc.). Amar Travel expressly reserves the right to correct any pricing errors on our Website and/or pending reservations made under an incorrect price. In such event, if available, we will offer you the opportunity to keep your pending reservation at the correct price or we will cancel your reservation without penalty.

All hotel ratings displayed on this Website are intended as only general guidelines, and Amar Travel do not guarantee the accuracy of the ratings. Amar Travel and their respective suppliers make no guarantees about the availability of specific products and services.

Airlines, hotels and other suppliers including all ground suppliers providing travel or other travel or tours related services on this Website are independent contractors and not agents or employees of Amar Travel and Tours and we are not liable for the acts, errors, omissions, representations, warranties, breaches or negligence of any such suppliers or for any personal injuries, death, property damage, or other damages or expenses resulting there from. For all products and services, Amar Travel have no liability and will make no refund in the event of any delay, cancellation, overbooking, strike, force majeure or other causes beyond their direct control, and they have no responsibility for any additional expenses, omissions, delays, re-routing or acts of any government or authority.

All meals stipulated by Amar Travel for its tour programs or packages are prepared to the best knowledge of Amar Travel through its suppliers with the information obtained through these suppliers. Amar Travel shall not be held responsible and liable in the event if such preparation does not meet to the requirements of any religious requirements although Amar Travel will take every reasonable care in maintaining the deliveries of such meals.



Indemnification

You agree to defend and indemnify Amar Travel, and/or their respective suppliers and any of their officers, directors, employees and agents from and against any claims, causes of action, demands, recoveries, losses, damages, fines, penalties or other costs or expenses of any kind or nature including but not limited to reasonable legal and accounting fees, brought by third parties as a result of:

1. Your breach of these Terms of Use or the documents referenced herein;
2. Your violation of any law or the rights of a third party; or
3. Your use of this Website.

Links to Third Party Websites

This Website may contain hyperlinks to websites operated by parties other than Amar Travel. Such hyperlinks are provided for your reference only. We do not control such websites and are not responsible for their contents or the privacy or other practices of such websites.

Generality And Conclusion

- This Agreement is governed by Malaysia laws. You hereby consent to the exclusive jurisdiction and venue of courts in Malaysia, in all disputes arising out of or relating to the use of this Website. Use of this Website is unauthorized in any jurisdiction that does not give effect to all provisions of this Agreement, including, without limitation, this paragraph.
- Our performance of the Agreement is subject to existing laws and legal process, and nothing contained in the Agreement limits our right to comply with law enforcement or other governmental or legal requests or requirements relating to your use of this Website or information provided to or gathered by us with respect to such use.
- If any part of the Agreement is found to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions will not in any way be affected or impaired. Our failure or delay in enforcing any provision of the Agreement at any time does not waive our right to enforce the same or any other provision(s) hereof in the future.
- The Agreement (and any other terms and conditions referenced herein) constitutes the entire agreement between you and Amar Travel with respect to this Website and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral, or written, between you and Amar Travel with respect to this Website.